

System Requirements

"NovaBACKUP 19.8"

NovaBACKUP PC, Server & Business Essentials	3
System Requirements.....	3
Supported Operating Systems	3
NovaBACKUP Virtual Dashboard Requirements	3
<i>Supported Applications (Dashboard).....</i>	<i>3</i>
<i>Supported Hypervisors (Virtual Dashboard)</i>	<i>3</i>
NovaBACKUP Granular Restore	4
Supported Applications.....	4
<i>Microsoft SQL</i>	<i>5</i>
<i>Microsoft Exchange.....</i>	<i>5</i>
<i>Microsoft Hyper-V.....</i>	<i>5</i>
<i>VMware (with vStorage API)</i>	<i>4</i>
Backing up Virtual Machines (Legacy - Microsoft Hyper-V)	6
Backing up Virtual Machines (Legacy - VMware vSphere)	6
Supported Backup Devices and Media	6
<i>Local</i>	<i>6</i>
<i>Offsite.....</i>	<i>6</i>
<i>Image Backup</i>	<i>6</i>
Central Monitoring Console (CMon)	6
System Requirements.....	7
Supported Operating Systems	7
Note for all installations	7
Contact Us.....	8
Notice	8
Copyright	8

NovaBACKUP PC, Server & Business Essentials

System Requirements

- 1.3 GHz processor minimum
- 4 GB RAM minimum for NovaBACKUP PC and Server and 8 GB RAM minimum for NovaBACKUP Business Essentials
- 10 GB free hard drive available space on OS drive. (Full installation is approximately 500MB)
- Internet Explorer 11 or higher
- TCP/IP network
- Setup installers updated with .NET Framework 4.7.2 as a prerequisite and is automatically installed
- *All installations require an Administrator Account and cannot be installed under a Limited User Account.

Supported Operating Systems

NovaBACKUP supports both 32 and 64 bit versions of the following Operating Systems*:

- Windows 11
- Windows 10, version 21H2 (Windows 10 November 2021 Update)
- Windows 8.1
- Windows Server 2022 (*NovaBACKUP Server and Higher*)
- Windows Server 2019 (*NovaBACKUP Server and Higher*)
- Windows Server 2016 (*NovaBACKUP Server and Higher*)
- Windows Server 2012 R2 (*NovaBACKUP Server and Higher*)
- Windows Server 2012 (*NovaBACKUP Server and Higher*)

*Image backups do not support any Tablet-based devices

NovaBACKUP Virtual Dashboard Requirements

NovaBACKUP Virtual Dashboard, Backing up and Restoring Virtual Machines with the ability to restore individual files, and Replication have separate system requirements than other parts of the product.

Supported Operating Systems (Virtual Dashboard)

VMware

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012
- Windows 11
- Windows 10

Hyper-V

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012

Supported Hypervisors (Virtual Dashboard)

- Windows Hyper-V Server 2022
- Windows Hyper-V Server 2019
- Windows Hyper-V Server 2016
- Windows Hyper-V Server 2012 R2
- Windows Hyper-V Server 2012
- VMware vSphere 6.x (w/vStorage API)
- VMware vSphere 5.x (w/vStorage API)
- VMware ESXi 6.x (w/vStorage API)
- VMware ESXi 5.x (w/vStorage API)

Note: VMware 7 is not yet supported.

NovaBACKUP Granular Restore

Granular restore of Microsoft Exchange (single mailbox) and Microsoft SQL is handled using the NovaBACKUP Granular Restore application, included with the NovaBACKUP Business Essentials solution.

Below are basic system requirements and the list of items that Granular Restore supports.

Microsoft Exchange mail store database versions

- 2019 RTM, CU1 - CU11
- 2016 RTM, CU1 - CU22
- 2013 SP1, CU1 - CU23
- 2010 SP3, Update Rollup 30

Note: Microsoft Exchange 2022 is not yet supported.

Microsoft Outlook (PST/OST) version files

- 2019 - OST file of 2019 version is not supported.
- 2016 - OST file of 2016 version is not supported.
- 2013 - OST file of 2013 version is not supported.
- 2010

Microsoft SQL Server database (MDF/BAK) versions

- 2019
- 2017
- 2016 SP1
- 2014 SP2
- 2012 SP3

Supported Applications (NovaBACKUP Business Essentials)

Microsoft SQL

- Microsoft SQL Server 2019
- Microsoft SQL Server 2017
- Microsoft SQL Server 2016 SP2
- Microsoft SQL Server 2014 SP3
- Microsoft SQL Server 2012 SP4

Microsoft Exchange

- Microsoft Exchange Server 2019
- Microsoft Exchange Server 2016
- Microsoft Exchange Server 2013 SP1
- Microsoft Exchange Server 2010 SP3

Microsoft Hyper-V

- Microsoft Hyper-V Server 2022
- Microsoft Hyper-V Server 2019
- Microsoft Hyper-V Server 2016
- Microsoft Hyper-V Server 2012 R2
- Microsoft Hyper-V Server 2012

VMware (Licensed with vStorage API)

- VMware vSphere 6.x
- VMware vSphere 5.x
- VMware ESXi 6.x
- VMware ESXi 5.x

Backing up Virtual Machines (Microsoft Hyper-V)

Backing up Microsoft Hyper-V is supported only on Microsoft Server operating systems (not Windows 8 / 8.1). In order to back up Microsoft Hyper-V virtual machines, you will need to have NovaBACKUP Business Essentials installed on the Hyper-V Host Operating System.

Backing up Virtual Machines (VMware vSphere)

You will need NovaBACKUP installed on a machine (Physical or Virtual) with a supported operating system and your VMware vSphere installation requires the vStorage API. The machine that NovaBACKUP is installed on needs to have network connectivity to your VMware vSphere server. NovaBACKUP may be installed on a Virtual Machine but will not be able to directly back up its own Virtual Machine.

Supported Backup Devices and Media

Local Devices

- SATA, SCSI and SAS Hard Drives
- External Hard Drives formatted NTFS - USB 2.0 / 3.0, FireWire
Format external drives > 2TB with [GUID Partitions \(GPT\) instead of MBR](#)
Microsoft ReFS file systems are unsupported
- Network Storage (SAN or NAS / Network Share with CIFS or SMB Support)
- Single Tape drives
- USB flash drives formatted NTFS

Offsite

- NovaBACKUP Service Provider (NovaBACKUP xSP)
- NovaBACKUP-Hosted Cloud (NovaBACKUP Cloud Account)
- Amazon S3 compatible devices

System Image

- Bootable media requires a USB flash drive (up to 32GB) or CDROM
- Local drive
- Local network share
- Local NAS devices

NovaBACKUP Central Monitoring Console (CMon)

Server System Requirements

- Intel Dual Core CPU or better
- 4 GB of RAM minimum (up to 5 backup agents) / 8 GB of RAM minimum (if more than 5 backup agents)
- 10 GB free hard drive available space on OS drive
- TCP/IP network
- Microsoft .NET Framework 4.7.2 or higher (can be auto installed during setup)
- Microsoft ASP.NET Core 3.1.10 "Windows Hosting Bundle" (can be auto installed during setup)
- CMon no longer supports the "stand-alone web server" and built-in SQLite database provider. It supports Microsoft SQL Server for all Windows editions including Express, Standard, Enterprise.

- The supported versions of Microsoft SQL Server are 2019, 2017, 2016, 2014, and 2012. SQL 2017 and 2019. Note: SQL Server Express edition is limited to a database size of 10 GB.
- CMon requires Web Server (IIS) and IIS Compatibility installed. In IIS Manager > Feature Delegation, you may need to set Modules and Handler Mappings items as Read/Write, if either are set to Read Only. If you see the issue where all CMon web pages display error as 'HTTP Error 500.19 - Internal Server Error' with 'Error Code 0x80070021', read the KB article [here](#).

Supported Operating Systems

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2

Client-Side Supported HTML5 Web Browsers (Desktop/Tablet/Mobile Phone)

- Microsoft Internet Explorer 11 or higher
- Microsoft Edge 25.10586 or higher
- Google Chrome 51 or higher
- Mozilla Firefox 47 or higher
- Apple Safari 9.1 or higher
- Apple Mobile Safari 6.0 or higher
- Android Browser 5.0 or higher
- Blackberry 10 browser or higher
- Opera Mobile 10 or higher
- Amazon Silk

Client-Side Browser Requirements

- JavaScript must be enabled
- Cookies must be enabled
- Local storage must be enabled with a minimum size of 10KB
- Internet Explorer specific requirements:
 - Active scripting must be enabled
 - IE Enhanced Security Configuration (IE ESC) must be disabled (Server OS, KB article [here](#))
 - Protected Mode must be disabled
 - Compatibility mode must be disabled
 - Script debugging disabled
 - File downloads must be enabled for downloading reports

Note for all installations

All installations require an Administrator Account and cannot be installed under a Limited User Account.

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